



WE KEEP LIFE FLOWING™

Service Address:

THOMAS PETER BURGESS
204 SEAHAM CT
BUSHKILL, PA 18324-8674

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Your billing has been consecutively estimated for three or more billing periods. Please contact Customer Service to schedule an appointment for a meter investigation so we can identify the reason for your estimated billing. Also, if your meter reading is estimated, you have the right to provide the current meter reading to our team. To report your current meter reading, please email your account number, address, meter reading and a picture of your meter reading to infopa@amwater.com. You can also contact Customer Service at 800-565-7292.

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/

For more information, visit www.pennsylvaniaamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066



Customer Service: 1-800-565-7292
M-F 7:00am to 7:00pm – Emergencies 24/7



PENNSYLVANIA AMERICAN WATER
PO BOX 371412
PITTSBURGH, PA. 15250-7412

6 Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. 6



Service to: 204 SEAHAM CT
BUSHKILL, PA 18324-8674

THOMAS PETER BURGESS
204 SEAHAM CT
BUSHKILL, PA 18324



P.O. BOX 91623
RANTOUL, IL 61866-8623

Statement

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Account No. **1024-210032416294**

Total Amount Due:	\$220.14
Payment Due By:	July 5, 2023

Billing Date: June 12, 2023
Service Period: May 05 to Jun 06 (33 Days)
Total Gallons: 3,300

Account Summary – See page 3 for Account Detail

Prior Billing:		\$256.23
Payments - Thank You!	-	\$202.16
Balance Forward:	=	\$54.07
Service Related Charges:	+	\$180.14
Total Balance (to pay in full):	=	\$234.21

Installment Plan Amount:		\$40.00
Total Current Period Charges:	+	\$180.14
Total Due - Pay This Amount:	=	\$220.14

Account No. **1024-210032416294**

Total Amount Due:	\$220.14
Payment Due By:	July 5, 2023

If paying after 7/5/23, pay this amount: \$223.65

Amount Enclosed \$

PENNSYLVANIA AMERICAN WATER
PO BOX 371412
PITTSBURGH, PA. 15250-7412

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Messages from Pennsylvania American Water

- Save time and money. Enroll in Auto Pay using your credit card or bank account, and your bill will be paid on time, every time, on the due date. No stamps required!
- *****IMPORTANT WATER QUALITY MESSAGE:** Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/sawcreek.pdf. If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 800-565-7292.
- Effective April 1, 2023, the Water Distribution System Improvement Charge increased from 0.00% to 0.02%. This charge funds the replacement of water distribution system facilities.
- Effective April 1, 2023, the Wastewater Distribution System

NEW

You can now enroll in Auto Pay with your CREDIT CARD!

With Auto Pay, your bill will be paid on time, every time, on the date it is due. No stamps required. Enroll today at amwater.com/mywater.



CUSTOMER SERVICE: 1-800-565-7292

HOURS: M-F, 7am-7pm ▪ Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711

(and then reference Customer Service number listed above)

SERVICES

Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on MyWater at amwater.com/mywater. Not registered? Log in and be sure to have your account number handy.

Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit pennsylvaniaamwater.com. Under Water Quality, select Water Quality Reports.

H2O Help To Others: This program helps low-income customers who qualify with their water bills. For more information, contact our program administrator, the Dollar Energy Fund, at 1-888-282-6816.

EXPLANATION OF FEES AND OTHER TERMS

Distribution System Improvement Charge (DSIC): A charge to replace aging facilities, such as mains, meters, fire hydrants, valves, etc. This charge, as approved by the Pennsylvania Public Utility Commission (PUC), will change every three months based on work completed. It will not exceed 7.5% of your bill.

Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.



State Tax Surcharges: This PUC-approved charge allows the company to recover costs specific to state taxes.



Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.



Inquiries/Disputes: For inquiries about your bill, please register any question or complaint about the bill prior to the due date. Contact customer service Monday–Friday from 7 a.m. to 7 p.m. by calling 1-800-565-7292. To register your complaint by mail, send written correspondence to PO Box 2798, Camden, NJ 08101.



Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at pennsylvaniaamwater.com. Under Customer Service & Billing, select Your Water and Wastewater Rates.



Protection programs for water, sewer and in-home plumbing are offered by American Water Resources. Charges for these services are not regulated by the Pennsylvania Public Utility Commission. Regulated services will not be disconnected as a result of non-payment of protection program charges. Customers with protection program charges will not be assessed a late payment charge for late or unpaid protection plan charges. For inquiries about protection programs, please contact American Water Resources at 1-888-378-4458.



Correspondence: Please send written correspondence to PO Box 2798, Camden, NJ 08101. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
- ☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

(_____) _____ ☐ Mobile Number

Phone Number

E-mail Address _____

Other ways to pay your bill



Auto Pay



Online



In Person

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
27560099	100 gal	5/8"	05/05/2023	06/06/2023	38 (E)	71 (E)	33	33.00	3,300

A = Actual E = Estimate

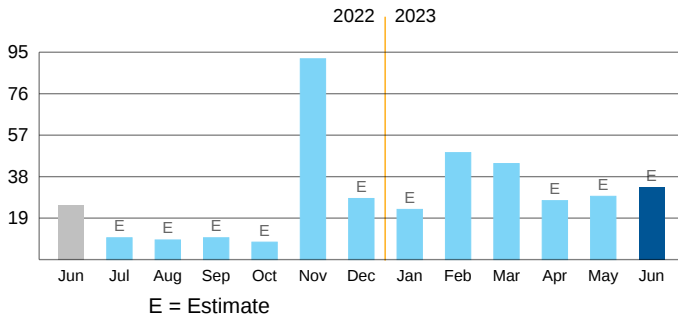
1 Billing Unit = 100 gallons

Total Gallons: 3,300

Billed Usage History (graph shown in 100 gallons)

■ 3,300 gallons = usage for this period

■ 2,500 gallons = usage for same period last year



Next Scheduled Read Date: on or about July 05, 2023

Account Type: Residential

Average
daily use for
this period is:
(33 days)

100
gallons

Year to Date Billed Usage: 20,500 gallons

Account Detail

Account No. 1024-210032416294

Service To: 204 SEAHAM CT BUSHKILL, PA 18324-8674

Prior Billing 256.23

Payments -202.16

Total payments as of May 22. Thank you! -202.16

Balance Forward 54.07

Service Related Charges - 05/05/23 to 06/06/23

	Water Service	70.66
	Water Service Charge	17.50
	Water Usage Charge (33 x \$1.6108)	53.16
	Wastewater Service	109.18
	Wastewater (1 x \$14.30)	14.30
	Wastewater Use Charge (33 x \$2.875)	94.88
	Other Charges	0.30
	Wastewater DSIC (\$109.18 x 0.27%)	0.29
	Distribution System Improvement Charge (\$70.66 x 0.02%)	0.01
	Total Service Related Charges	180.14
	Total Current Period Charges	180.14
	Total Balance (to pay in full)	234.21

Installment Plan Amount 40.00

Total Current Period Charges 180.14

Total Amount Due



\$220.14

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Protection programs for water, sewer and in-home plumbing** are offered by American Water Resources. Charges for these services are not regulated by the Pennsylvania Public Utility Commission. Regulated services will not be disconnected as a result of non-payment of protection program charges. Customers with protection program charges will not be assessed a late payment charge for late or unpaid protection plan charges. For inquiries about protection programs, please contact American Water Resources at 888-378-4458.
- **Still have questions?** We are here to help. Our customer service representatives are available M–F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia de traducción en la lectura de su factura, comuníquese con nuestro Centro de Atención al Cliente al 1-800-565-7292 de lunes a viernes de 7 a. m. a 7 p. m.

PA.01.22

For more information about your charges and rates, please visit:
<https://amwater.com/paaw/rates>

Installment Plan Summary

Beginning Past Due Balance	\$294.07
Remaining Installment Plan Balance	\$54.07
Number of Installments Remaining	2

Improvement Charge increased from 0.00% to 0.27%. This charge funds the replacement of wastewater collection system facilities.

- Approximately 3.64 percent, or \$6.56 of state taxes are included in your current bill.

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Bill Inserts and Important Notices

We encourage you to click the link(s) below to view any bill inserts and other important notices you would have received with your printed bill.

<https://amwater.com/files/OAPASB.pdf>

<https://amwater.com/files/OAPA44.pdf>

<https://amwater.com/files/OAPA63.pdf>